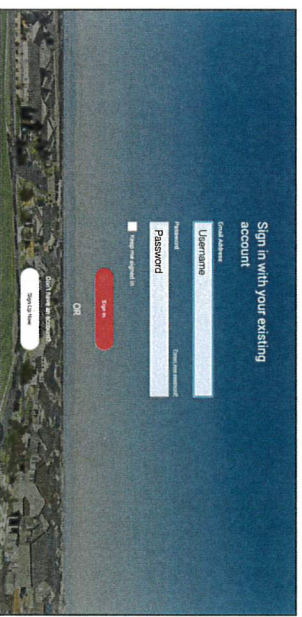


## How to submit a warranty ticket

1 Click “Sign In” on [taylormorrison.com](http://taylormorrison.com)



2 Sign in to your existing account by entering your email and password. If you don't have an account, click “Sign Up Now.”



3 Select “Warranty” on the left menu.



4 Select “Submit New Ticket” to begin.



## How to submit a warranty ticket

- 5 Describe your item in the “Description” form field. Select the room and upload images if applicable. Videos are not accepted at this time.

Add additional items to your new ticket by clicking “Add Another Item.” Click “Submit” once you have added all items to your ticket.

**Add Another Item**

Name

Location

Description

Material Settings

**Add Another Item** **Submit**

- 6 Confirm your ticket or go back to add additional items.

**Warranty**

**Do you have all of your items added to the ticket?**

**No, Add More Items** **Yes, Submit Ticket**

**Add Another Item**

- 7 Your ticket has been submitted. Our Warranty Coordinator will reach out to discuss next steps.

**Warranty**

**Your ticket has been submitted**

# How to access your documents

8 Select “Documents” on the left menu to access copies of your documents.

