

OVATION at FLORA PARK

Community-Based Emergency Preparedness Plan

A Handbook of the Ovation Emergency Preparedness Group

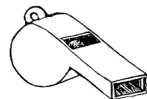
Search & Rescue



Medical Care



Evacuation



Fire Suppression



Rescue Communications



Pet Care



OVATION EMERGENCY RESPONSE PLAN

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CERT: COMMUNITY EMERGENCY RESPONSE TEAM

Following a major earthquake...

Who will check on you?

Check on your pets?

Check your home for busted pipes and gas leaks?

Put out the fire that just started next door at your vacationing neighbor's house?

In Cypress we have 100 firefighters per 48,893 (2019) residents. If a massive earthquake hits the city, the resulting structural and medical crises will overwhelm emergency response systems. The City of Cypress has advised residents to be prepared for no emergency services for 3-7 days. This means no professional firefighters, no paramedics, no electricity and no water. As a community, we would be fending for ourselves.

In collaboration with CERT (Civilian Emergency Response Team), Ovation at Flora Park now has a community-based emergency response plan which will mobilize residents to serve as emergency responders until professional responders can arrive.

The Plan is based upon two distinct scenarios: BEFORE AND AFTER

BEFORE a major disaster the focus is on...

- **Awareness** – the community knows a plan exists;
- **Commitment** – the community commits to support the plan; and
- **Preparedness** – community members stock up, connect, plan and practice procedures.

AFTER a major disaster, the focus is on...

- **Action** – Residents deploy *The Plan* and provide care until professional responders arrive on the scene.

Ovation at Flora Park *Emergency Response Plan*

(The Plan) Includes:

1. Light search and rescue
2. Emergency Medical Care
3. Coordinated evacuation
4. Fire suppression
5. Court by Court communication in concert with the City and professional emergency partners
6. Petcare

The community thanks the following Ovation Emergency Preparedness Committee members for their dedication in developing the Emergency Preparedness Plan.

Ron Glassman, Chairperson
Jacki Brotchner, Secretary
Mitch Albert, Member
Thom Glonchak, Incident Commander
Phil Jen-Kin, /Court Captain
Al Warot, Court Captain
Rick Wilson, Court Captain

SHOW YOUR SUPPORT

After reviewing *The Plan*, come back to this page to register in the OEP Emergency Preparedness Database. The database will be used by your Court Captain(s) to coordinate your area and by the OPEC to better understand and coordinate emergency response resources. Knowing that each resident is aware and supportive of *The Plan* is the first priority.

Return this form (one copy per person) to the box in front of the Gathering by _____.

Please indicate your level(s) of interest in supporting the *Ovation at Flora Park Emergency Response Plan*:

- Informed Resident:** I'd like to learn *The Plan* and prepare my household. Please keep me informed.
- Court Captain:** Be the communication link to approximately 12-14 households. I'd like to learn more about this role
(there will be Area Supervisors and backup Captains)
- Community Responder:** If present and capable, I would assist my Court Captain following an emergency
- I would like to volunteer when needs and priorities are established**

Name: _____

Address: _____ Phone: _____

Email: _____

Court (see map on page 4)

I have specific training/experience/interest in the following area(s):

- | | | | | |
|--|--|--|---|--|
| <input type="checkbox"/> Medical | <input type="checkbox"/> Search and Rescue | <input type="checkbox"/> CERT Training | <input type="checkbox"/> Emergency Response | <input type="checkbox"/> Plumbing |
| <input type="checkbox"/> Fire Fighting | <input type="checkbox"/> First Aid | <input type="checkbox"/> Pet Care | <input type="checkbox"/> Senior Care | <input type="checkbox"/> Electrical Work |

DISASTER STRIKES

The first hours following an earthquake are the most crucial. Having a community-based plan of neighbors helping neighbors in structured teams can save lives and ensure everyone safely navigates the catastrophe.

What to do after a catastrophic event...Following a major incident (such as an earthquake with damage and injuries), always start by securing yourself and your family. Once you, your family, your pets and home are safe, place a sign that reads, “O.K.” in your front window. If you need ASSISTANCE, display a sign that reads “HELP” (signs are in notebook pockets).

Each Area’s Team will be composed of Court Captains that report to Area Supervisors who then report to the Incident Commander.

The map of Ovation on the next page details the 5 (five) response areas for organizational purposes.

INSERT MAP

THE PLAN OVERVIEW

More than 500 residents, employees, workers and guests could be at Ovation when a disaster strikes. That number could be increased during holiday seasons and special events.

Envision This Scenario...

It's 3:00 a.m. on a moonless night. A 7.3 earthquake (stronger than the quake of 1933) strikes the coast. Orange County beach cities are hard hit. The West Orange County Fire Authority is responding to thousands of emergencies across the area. There is no cellular and data services, no land lines. Power is out – it's pitch black. Water pipes have burst. Gas pipes have ruptured and fires are breaking out. Liquefaction has caused portions of sidewalks and structures to sink several feet. Downed trees and structures litter the streets. Dogs are wandering about. Several of your neighbors are seriously injured.

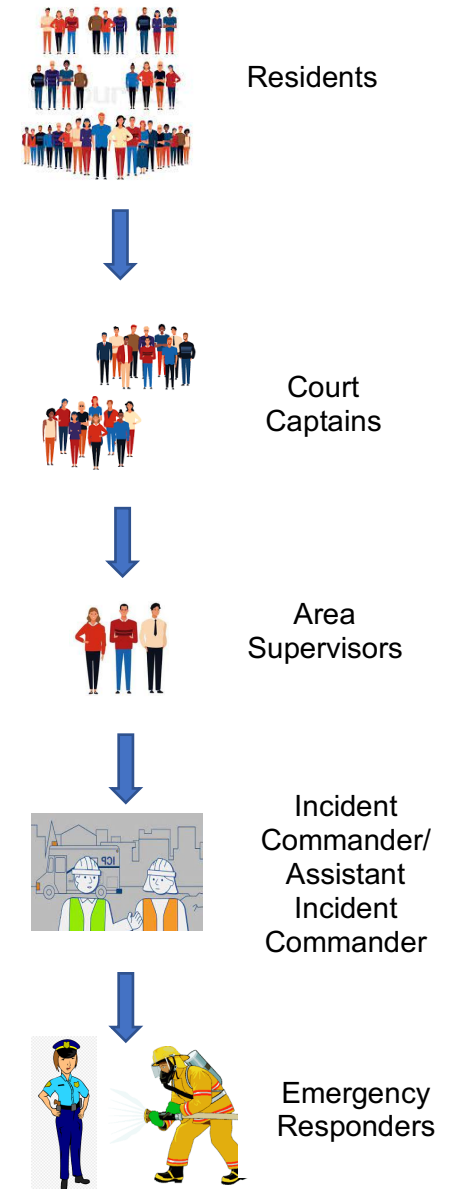
The Plan relies upon CERT-trained volunteers and their neighbors working together, with constant communication

and the greatest adherence to personal safety to address manageable issues before they become major crises.

The Plan incorporates FEMA's proven "Incident Command Structure" to organize volunteers and deploy teams. The Plan also follows structured communication and documentation protocols employed by professional emergency responders.

INCIDENT COMMAND STRUCTURE

- Individuals report to Court Captains,
- Court Captains report to Area Supervisors,
- Area Supervisors report to the Incident Commander and/or Backup Commander,
- The community's Incident Commander works directly with the fire and police services.



THE PLAN – BREAKING IT DOWN

AT THE COURT LEVEL

The courts are comprised of 6-10 households. Each Court will have a volunteer Court Captain. Prior to a disaster, Court Captains will help their neighbors be prepared. Following a disaster, Court Captains will help residents form teams to conduct light search and rescue, extinguish small fires, tend to the wounded and secure the immediate area/s, as needed.

Also, at the Court level, volunteers may be needed to care for children, pets and those with special needs.

AT THE AREA SUPERVISOR LEVEL

Courts are divided into 5 (five) Areas. Court Captains assess the needs of their Courts and report to the appropriate Area Supervisor/s who in turn will report to the Incident Commander or Assistant Commander. The Incident Commander will be stationed at The Gathering and the Assistant Commander will be stationed at the Community Garden.

Volunteers will then check in with the Incident Commander. The teams will be deployed to locations in need of additional assistance. Some teams may take on specialized roles such as assisting guests.

Any professionally trained emergency responders (such as retired firefighters, doctors, nurses, police officers and military personnel) who live at Ovation will have been encouraged, in advance, to help at their respective Areas and/or at the Triage Center. Emergency first aid and medical care will be provided at the centralized location of The Gathering.

(COMMUNITY PHOTO to be placed here)

KNOW YOUR COURT CAPTAIN

At the heart of Ovation's Emergency Plan is a network of Court Captains. Some have been CERT trained, but it is not a requirement. Court Captains provide the crucial communications link to the Area Supervisors.

BEFORE an Incident: Preparedness

Prior to a disaster, Court Captains help their neighbors become prepared by sharing information via:

- Liaison to CERT
- Ovation Emergency Preparedness Plan Committee (OEPC)
- Learn and share the *The Plan*
- Encourage attendance at Community Programs
- Inform residents where gas and water shutoff valves are located
- Champion emergency preparedness, emergency kits, tools and supplies
- Help create reunification plans
- Practice 2-way radio communications
- Optional training in areas such as: CERT, CPR, Communications

AFTER an Incident: Response

Following a major incident, Court Captains will work with Area Supervisors to help all residents navigate the crisis until professional responders arrive on the scene. Court Captains will:

- Secure the Court
- Provide the communication link between court residents and the Area Supervisor
- Organize teams:
 - Fire Suppression
 - Search and Rescue
 - Medical Triage
 - Pet Care

MY COURT CAPTAIN IS:

Name: _____

Address: _____

BEFORE A DISASTER CHECKLIST I

What to do BEFORE a catastrophic event

- Know your Court Captain and Ovation Emergency Response Plan.
- Participate in your “Court Meet-Up.” Learn who has special needs and how each person can lend their unique skills following an incident.
- Establish “Emergency Response Buddies” to check on you, your family, your pets and your property. Commit to being someone else’s Emergency Response Buddy.
- Stock up on water – 1 gallon per person per day and food items...enough for every person and pet in your household for 3-7 days.
- Have an emergency kit with medical supplies and a week’s worth of any medications.
- Have supplies and tools strategically located: fire extinguishers, crow bar, shoes, flashlights, spare batteries, escape ladder, solar radio.
- Have a household reunification plan, including a distant contact in case local communications are overwhelmed.
- Have an evacuation plan that does not rely on a car.

FEMA’S 12 Ways to Prepare:

1. Sign up for Alerts and Warnings
2. Make a Plan
3. Save for a Rainy Day
4. Practice Emergency Drills
5. Test Family/Friends Communication Plan
6. Safeguard Documents
7. Plan with Neighbors
8. Make your Home Safer
9. Know Evacuation Routes
10. Assemble or update Supplies
11. Get Involved in your Community
12. Document and Insure Property

Become familiar with local Emergency Broadcast Systems so in the event of an emergency, severe weather or any incident that impacts city operations, a message will be sent to you.

- *ShakeAlertLA*
- *Quakefree Earthquake Alert*
- *Earthquake: American Red Cross*
- *City of Cypress: AlertOC-Sign in (everbridge.net)*

BEFORE A DISASTER CHECKLIST II

Evacuation Kit – “TO GO BAG”

- Water
- Snacks
- Portable Radio
- Emergency Blanket
- Cash (small denominations)
- ID Copy
- Insurance Information
- Emergency Contacts
- Prescription Meds
- Contacts/Glasses
- First Aid Kit
- Charging Cables
- Battery Pack
- Shirt
- Pants
- Underwear
- Socks
- Jacket
- Toothpaste
- Toothbrush
- Soap
- Pens
- Chalk
- Toilet Tissue
- Facial Tissue
- Portable Toilet/Seat
- Waste Collection Bags



It is suggested that shoes and if possible, medication be readily available.

BEFORE A DISASTER...WORKSHEET

Create a paper copy of the contact information for your family and other important people/offices, such as medical facilities, doctors, or service providers. Make sure everyone carries a copy in their back-pack, purse or wallet. If you complete your Family Emergency Communication Plan on ready.gov/make-a-plan, you can print it onto a wallet-sized card. If you are using a mobile phone, a text message may get through when a phone call will not. This is because a text message requires far less bandwidth than a phone call.

My Court _____ My Area _____

See Map

Emergency Meeting Places

Outside of House _____

On our Court _____

Out of Town _____

My Court Captain _____

Address _____

Email _____

Text # _____

Alternate Court Captain _____

Address _____

Email _____

Text # _____

Other Contact _____

Address _____

Email _____

Text # _____

Other Contact _____

Address _____

Email _____

Text # _____

IMPORTANT NUMBERS OR INFORMATION

RECOMMENDED BY FEMA

Police _____

Fire _____

Poison Control _____

Doctor _____

Doctor _____

Dentist _____

Hospital/Clinic _____

Pharmacy _____

Medical Insurance _____

Policy # _____

Homeowner's Insurance _____

Policy # _____

Veterinarian _____

Kennel _____

Electric Company _____

Gas Company _____

Water Company _____

Alternate/Accessible Transportation _____

NOTES

EMERGENCY PREPAREDNESS RESOURCES

L.A. Times Unshaken Newsletter

National Level CERT Overview:

- **Ready.Gov/CERT**

Red Cross CPR classes:

- **RedCross.org/local/California/take-a-class**

FEMA, Checklist and Toolkits:

- **FEMA.gov/preparedness-checklists-toolkits**

Earthquake Country Alliance, Seven Steps to Earthquake Safety:

Earthquakecountry.org

Southern California Earthquake Center, Earthquake Studies and Tracking:

- **scec.org**

Cal OES Governor's Office of Emergency Services:

- **Caloes.ca.gov/individuals-families**

United States Geological Survey, Earthquake Studies and Monitoring:

- **Earthquake.usgs.gov**

BEFORE A DISASTER, place the booklet in a convenient location. Have a pair of sturdy shoes, leather gloves, a flashlight with spare batteries and a crowbar, either under your bed or near your front door or window.
AFTER A DISASTER, Use tape or two band-aids to hang this **HELP CARD** in a window visible from the street.

HELP

NAME: _____

CONTACT NUMBER: _____

AFTER A DISASTER if you and your family are “OK”, place this card in your front window or securely tape it to the door facing the street (use tape or two band-aids). Court Captains will first check houses with no cards or “HELP” cards displayed. Court Captains will later check houses with “OK” cards displayed to ensure residents are safe.

The image shows the letters 'OK' in a large, bold, blue font. The letters have a slight 3D effect with a lighter blue shadow underneath them, making them stand out against the white background.

NAME: _____

WE ARE OKAY AND HAVE EVACUATED.

CONTACT NUMBER: _____