

## Referral Categories

6/9/2024

|    |  |
|----|--|
| 1  | Airport Transportation                       |
| 2  | Appliance Repair                             |
| 3  | Attorney - Estate Planning                   |
| 4  | Auto Body Shop                               |
| 5  | Auto Mechanic                                |
| 6  | Awnings                                      |
| 7  | Bar Stools                                   |
| 8  | Bathroom Door                                |
| 9  | Cabinets / Custom Entertainment Units        |
| 10 | Car Detailing                                |
| 11 | Caregiver (Daytime)                          |
| 12 | Carpet Cleaning                              |
| 13 | Caterer                                      |
| 14 | Caterer - Food Truck                         |
| 15 | Ceiling Lights (LED)                         |
| 16 | Chandelier Cleaning Service                  |
| 17 | Chiropractor                                 |
| 18 | Christmas Lights Installation                |
| 19 | Cleaners & Alterations                       |
| 20 | Clothes Dryer Vent Cleaning                  |
| 21 | Computers / Electronics / Smart Home Devices |
| 22 | Dentist (near Ovation)                       |
| 23 | Dog/House Sitter                             |
| 24 | Drawer Pullouts                              |
| 25 | Ear Nose & Throat Doctor (near Ovation)      |
| 26 | Electrician                                  |
| 27 | Elevator for Home                            |
| 28 | Epoxy Floor Coating                          |
| 29 | EV Car Charger                               |
| 30 | Flooring                                     |
| 31 | Front Door Paint Blister Repair              |
| 32 | Furniture Reupholstery (In Home)             |
| 33 | Garage Door Repair                           |
| 34 | Gardener                                     |
| 35 | Glass Cutter                                 |
| 36 | Grab Bars                                    |
| 37 | Hairstylist                                  |

|    |   |
|----|---|
| 38 | Handyman  |
| 39 | Home Alarm  |
| 40 | Home Insurance Carrier                                |
| 41 | House Painter   |
| 42 | Housekeeper   |
| 43 | HVAC (Heating, Ventilation & Air Conditioning) System |
| 44 | Income Tax Accountant (Local)                         |
| 45 | Kitchen Countertop/Backsplash Replacement             |
| 46 | Landscape   |
| 47 | Meal Prep Service                                     |
| 48 | Medical Alert Device                                  |
| 49 | Movers (Local)  |
| 50 | Notary Public   |
| 51 | Orthopedic Physician (Knee)                           |
| 52 | Patio Heater  |
| 53 | Physical Therapist                                    |
| 54 | Plumber   |
| 55 | Podiatrist  |
| 56 | Railings (Wrought Iron)                               |
| 57 | Remodel / Contractor                                  |
| 58 | Refrigerators   |
| 59 | Roofer  |
| 60 | Screen Door   |
| 61 | Shower Door Install                                   |
| 62 | Solar Energy Systems                                  |
| 63 | Solar Tube Lighting                                   |
| 64 | Termite & Pest Control                                |
| 65 | Upholstery Cleaner                                    |
| 66 | Vinyl Floor Board Warranty Work                       |
| 67 | Wholehouse Fan (Quiet Cool)                           |
| 68 | Window Covering                                       |
| 69 | Window Washer   |
| 70 | Windowpane / Sliding Glass Door Warranty and Repair   |
| 71 | MISCELLANEOUS   |

**1 - AIRPORT TRANSPORTATION**

|                      |                         |  |                |         |
|----------------------|-------------------------|--|----------------|---------|
| Paul & Patti Hidalgo | 562-735-7220<br>(Patti) | We have used Paul & Patti Hidalgo, who run an airport drop off/pick up service. They are just across Katella and have several clients here at Ovation. Very reliable and knowledgeable. I believe their fee is \$50. | Karen Nerrie   | 8-6-21  |
|                      |                         | \$50 LAX (one way); \$65 LAX (between 11pm-6am)<br>\$25 LGB (one way); \$35 LGB (before 6am)<br>\$35 SNA (one way); \$50 SNA (between 11pm-6am)  | Virginia Hough | 9-7-21  |
|                      |                         | Updated Airport Transportation Rates:<br>\$65 LAX (one way); \$80 (between 11pm-6am)<br>\$25 LGB (one way); \$40 (between 11pm-6am)<br>\$45 SNA (one way); \$60 (between 11pm-6am)                                   | Grant Uehara   | 2-15-23 |
| Terri Ward           | 562-743-0067            | Available to drive to LAX or other airports. Her husband also drives separately when she has conflicting ride requests.  | Tom Damask     | 4-12-22 |
|                      |                         | Just got this quote from her for LAX: Drop offs before noon are \$85, all domestic pick ups and anything after noon is \$100, and international pick ups are \$125   | Mary Schewatz  | 7-9-23  |

**2 - APPLIANCE REPAIR**

|   |              |  |              |         |
|---|--------------|--|--------------|---------|
| S.P. Appliance<br>Hawaiian Gardens                                  | 714-398-4588 | Had good luck with S.P Appliances; charged \$50 for their service call. They came right away. I had a loud rumbling noise with the drier that was included with my house. The vent was clogged. Sounds like the vent goes straight up to the roof so it will probably happen again. He charged \$135.                            | Laurie Post  | 7-21-21 |
| Tom Bui   | 714-386-8061 | I used Tom Bui for my refrigerator and he was great. He repairs most appliances.   | Anne McNeley | 7-22-21 |
| OC Pacific Appliance Repair   | 714 794-4794 | They come out really fast and are reasonable. I used them several times at my old house, but I have all new appliances here and bought a 5 year service plan, so I won't need them for a while (I hope). I think they are all Russian and related to each other or are friends. All very nice guys.                              | Carol Brody  | 7-21-21 |
| Simon's Appliances<br>12005 E Carson Street<br>Hawaiian Garden, CA. | 562-544-2489 |  | Mimi Tumang  | 7-22-21 |
| Paradise Appliances of<br>Cypress                                   | 323-531-5811 | We have a Maytag [washing machine] which had a waterflow issue. Paradise Appliances sent "Ernie". He assessed the problem quickly, returned in a week with the necessary spare part. This was a month ago, seems to have been properly repaired. I cannot speak to cost though as it was still under one year warranty (barely). | Doug Brannan | 7-22-21 |

**3 - ATTORNEY - ESTATE PLANNING**

|  |              |  |               |         |
|--|--------------|--|---------------|---------|
| Henry J. Coopersmith<br>20241 SW Birch Street, #100<br>Newport Beach, CA 92660<br><a href="mailto:hjcoopersmith@gmail.com">hjcoopersmith@gmail.com</a><br><a href="http://www.henrycoopersmith.com">www.henrycoopersmith.com</a> | 949-655-7120 | Recently I had my living trust updated by a friend. I would highly recommend his services as he is knowledgeable, friendly and professional. His fees are also reasonable. | Ron Glassman  | 8-23-21 |
| Christina Gentilini  | 562-431-1956 | I just used Christina Gentilini to update my living trust and was very happy with her.   | Mary Schewatz | 8-23-21 |

|  |                              |  |                        |         |
|--|------------------------------|--|------------------------|---------|
| Larry Nemirow  | 562-799-1379                 | Across the street from the Race Track is a very good attorney. Larry Nemirow.  | James Breslauer        | 8-23-21 |
| Alan Soto  | 562-896-7190                 | Don't want to post the whys but call me before hiring Allan Soto as an attorney  | Linda Merrill          | 8-23-21 |
| Lisa C. Bryant<br>1604 E. 4th St.<br>Carriage House, Ste. 100<br>Santa Ana, CA 92701<br><a href="mailto:lcb@bryantelderlaw.com">lcb@bryantelderlaw.com</a> | 714-276-2788                 | We recently used Lisa Bryant for my parents, very honest and helpful. I am pretty sure she will give you a quote for her services. I suggest starting with an email, it might take here several days to reply.   | Michele Dow            | 8-23-21 |
| <b>4 - AUTO BODY SHOP</b>  |                              |  |                        |         |
| A&T Auto Body Shop   | 714-761-4246                 | After shopping around, I received estimates for a repair ranging from \$1,900 to \$1,200. Alan and Tray quoted \$950, if paid with cash. I was extremely satisfied with their friendliness and professional repair.  | Ron Glassman           | 4-7-24  |
| <b>5 - AUTO MECHANIC</b>   |                              |  |                        |         |
| <i>Note: Original referral request was for Japanese/Hyundai cars but referrals listed below include mechanics who also handle other auto makes.</i>        |                              |  |                        |         |
| Hyundai Repair Shop<br>8813 Garden Grove Blvd.<br>Garden Grove<br>(Byung S. Cho)   | 714-530-0242                 | Months ago, I found a Hyundai specialist for my Equus. They did good job for me.   | Chung Song             | 5-10-22 |
| Norms Automotive<br>3441 Sausalito<br>Los Alamitos<br>(Sarkis Manoukian)   | 562-598-0404<br>714-826-5211 | Very professional and honorable - handles all auto-makes: reach out to him!  | Raj Dhir               | 5-10-22 |
|  |                              | Norms automotive here in Los Alamitos is who I go to. Sarkis is the manager and will not do any work that is not necessary very straightforward and honest. I've been using him for 20 years   | Mike Carpenter         | 5-11-22 |
|  |                              | Hyundai is Korean. Good cars. Recommend Sarkis at Norms Automotive (714) 826-5211 in Los Alamitos.   | Stephen Sollitt        | 5-12-22 |
| 76 Station<br>Los Alamitos Blvd & Bradbury   |                              | I take my Hyundai Genesis to the 76 station on the corner of Los Alamitos Blvd and Bradbury. They always do a good job.  | Cynthia Edwards        | 5-11-22 |
| Tanaka Auto<br>16372 Construction Circle<br>E#3, Irvine  | 949-559-1691                 | My sister referred me to her mechanic who specializes only in Japanese cars. Mr. Tanaka and his daughter June are very professional.   | Lailene Leong          | 5-10-22 |
| <b>6 - AWNINGS</b>   |                              |  |                        |         |
| Made in the Shade  |                              | We were very satisfied.  | Sandy and Barry Larkin | 7-21-21 |
| Where Shade Is Made<br>John Richards   | 949-701-2399                 | Did great work at my home and I know others have used him  | Susan Sprague          | 7-21-21 |
| Above All Awnings<br>1101 S. Grand Ave<br>Suite A-B<br>Santa Ana, CA. 92705  | (714) 418-5052               | Put in 2 vertical (move up/down) awnings (9 ft X 13 ft & 9ft X 7 ft) with multi-channel remote. Each awnings are rolled/stored inside a small metal box painted with the same color as my stucco. Would be a bit cheaper without the box. Total installed for \$3,000. Got a quotation from Home Depot. The cost was approx \$2,100 - \$2,200. Above All Awnings' deal was better (to me), even though it was costlier. HD max length is 10 ft. So, the biggest opening would need 2 panels. HD awnings are manually cranked open/close. | Hung Khu               | 7-21-21 |

|   |  |  |                    |          |
|---|--|--|--------------------|----------|
| <b>7 - BAR STOOLS</b>   |  |  |                    |          |
| Dining & Stools<br>1500 N State Collage Blvd<br>Anaheim   | 714-778-4818                                       |  |                    |          |
| <b>8 - BATHROOM DOOR</b>  |  |  |                    |          |
| Albert Romero (works for<br>Hakes Sash & Door)  | 909-521-6854                                       |  |                    |          |
| <b>9 - CABINETS / CUSTOM ENTERTAINMENT UNITS</b>  |  |  |                    |          |
| Mr. Mikes Organizational<br>Designs<br><a href="http://www.mrmikes.org">www.mrmikes.org</a><br>(Mike Thibodeau) | 866-534-1940<br><br>714-496-1269                   |  |                    |          |
| DON'S CABINETS<br><a href="mailto:aaron@donscabinets.net">aaron@donscabinets.net</a>                            | 562-867-1771                                       |  |                    |          |
| Cabinets Plus<br>Bill Purvis<br><a href="mailto:billpurvis@cox.net">billpurvis@cox.net</a>                      | 949-322-2737                                       |  |                    |          |
| Woodcrafters<br>2952 Randolph Ave. #C<br>Costa Mesa 92626   | 714-957-6242                                       |  | Kathy Rutt         | 7-12-21  |
|   |  | Here is a referral for a large Entertainment Unit that we had built in our living room. He (Pete Pena) built the unit in his shop, and installed it in one day.  | Brian Rutt         | 2-4-23   |
| <b>10 - CAR DETAILING</b>   |  |  |                    |          |
| Fermin Martinez Mobile Auto<br>Detailing<br><a href="mailto:fastlanefermin@aol.com">fastlanefermin@aol.com</a>  | 714-609-0407                                       | ...car detail and car wash guy doing work outside the community on Enterprise. This guy has been detailing and doing car washes for me for some time. I highly recommend him. His prices will vary depending on the size of car etc. | Armando Sepulveda  | 12-21-20 |
|   |  | I called Martinez Car Detailing. He requires that we pay for 9 tickets up front (with one free.wash). Just want to pay as one at a time.   | P. Tio             | 8-3-21   |
| <b>11 - CAREGIVER (DAYTIME)</b>   |  |  |                    |          |
| Comfort Keepers   |  |  | Al Warot           | 12-5-22  |
| Diva  | 760-442-0196                                       |  |                    | 12-6-22  |
| <b>12 - CARPET CLEANING</b>   |  |  |                    |          |
| Andy Carpet Cleaning  | 714-891-8191<br>(Work)<br>562-501-5931<br>(Mobile) | I have been using Andy Carpet Cleaning for over 5 years and he does a great job.   | Jake&Judy DeRuyter | 8-4-21   |
|   |  | He did a great job, was very reliable and very reasonable.   | Evelyn Albert      | 10-19-21 |
| Benjamin Camacho  | 714-730-0148                                       | We have used The Most Thorough carpet cleaner for years and we've been really pleased.   | Linda Seplak       | 8-4-21   |

|  |              |  |                       |         |
|--|--------------|--|-----------------------|---------|
| Coastal Breeze Carpet Care   |              | We just used Coastal Breeze Carpet Care. They are family owned and very professional. They did a wonderful job on our area rug and couch/chair upholstery. I would highly recommend them. Plus, they are fully vaccinated.   | Jim & Karen<br>Nerrie | 8-4-21  |
| Expert Carpet Care<br>10139 Flora Vista Street<br>Bellflower, CA 90706                       | 562-867-5933 | Brad Peterson, a long term employee, has taken over the business from Jim Tanis. Commercial and residential. They do a very good job.  | Rick Wilson           | 8-10-21 |
| <b>13 - CATERER</b>  |              |  |                       |         |
| Taco Mesa<br><a href="https://www.tacomesa.com/">https://www.tacomesa.com/</a>               |              | My niece uses "these people frequently."   | Betty Ann<br>Nagami   | 5-7-24  |
| Patricia's<br>on Atlantic in Long Beach  |              | Another recommendation from another niece, who lives in Rossmoor.<br>"For Mexican we order from Patricia's on Atlantic in Long Beach. They don't do onsite as far as I know, but they do catering sized trays. Their fish ceviche is the greatest."  | Betty Ann<br>Nagami   | 5-7-24  |
| Last Minute Catering   | 213-359-8463 | I can recommend (Last Minute Catering) at (213) 359-8463, I have attended numerous functions that they have catered. The food was always original and first class. Ana is the contact person at the number listed. If you have any questions you may contact me.   | Gary<br>Kennedy       | 5-9-24  |
| Love at First Bite<br><a href="mailto:kristen@lafbcatering.com">kristen@lafbcatering.com</a> | 714-375-5566 | I have hosted two events at The Gathering and used Love at First Bite for both of them. Their staff is excellent. I worked with Events Coordinator, Kristen Parrish, and she was very flexible and had good recommendations. The on-site event manager does great work. Beautiful set-up and they even provide decor for the table, including flowers/ vases.  | Susan Duits           | 5-13-24 |
| <b>14 - CATERER - FOOD TRUCK</b>   |              |  |                       |         |
| Taco Shore<br><a href="http://tacoshore.com">tacoshore.com</a>                               |              | There is a taco truck called Taco Shore in Long Beach. My sister really likes the tacos.   | Cynthia<br>Edwards    | 4-13-24 |
| Geez Looise BBQ<br>(Manuel Enriquez)   | 626-428-9615 | For Mexican food you might check out "Geez Looise BBQ" caters. Manny is an excellent cook (Mexican, BBQ) and also Adrienne who is part Asian so brings in the Hawaiian & Chinese influence. They have over 7 years catering experience and started first making tacos (Adrienne may still make tortillas by hand?) and expanded to BBQ with the purchase of their large smoker. My church in Westminster have had them cater lunch for us a couple of times (Hawaiian, Chinese BBQ) that was eaten up & enjoyed by all.<br>P.S. Full disclosure: Adrienne is my niece but truthfully their food is onolicious & they're very friendly! | Moon Lee              | 4-14-24 |
| <b>15 - CEILING LIGHTS (LED)</b>   |              |  |                       |         |
| Elite<br>(fixtures covered under warranty)   | 323-888-1973 | The LED ceiling lights are covered by a 5 year warranty. Model # is RL528-950L-DIMTR-120-30K-90-W-WH. If you call Elite, they will send out replacement for free.<br><i>(See 3-15-22 update below)</i>   | Tom Damask            | 3-27-21 |
|  |              | Best to call Elite directly and talk to Donna the Calif rep. Tell her you are an Ovation Cypress owner, new construction, and she will send new light. <i>(See 3-15-22 update below)</i>   | Mike<br>Carpenter     | 8-11-21 |

|  |              |  |                   |          |
|--|--------------|--|-------------------|----------|
|  |              | An update for anyone who needs replacement for their ceiling lights - Elite is not sending any replacement. Donna is not working there, I was transferred to her replacement (didn't get her name) who is cranky and not helpful. Basically, she said Elite does not send replacements, we need to go through the builder. She doesn't know Ovation - she again told me to contact my builder.   | Janie Cheung      | 1-20-22  |
|  |              | Donna still works at Elite Lighting, and we can still get replacement lights through her. [Will Whitney told Brian to email Donna ( <a href="mailto:donna@iuseelite.com">donna@iuseelite.com</a> ) the light information by taking a picture of it. It must also include the date which is located on the trim (e.g. 2019) and that they will send you a return address label to mail the defective light(s) back. Brian said that she didn't want the old lights returned.] | Brian Rutt        | 3-15-22  |
|  |              | The process of getting a replacement light has changed. You are required to provide a picture of the "Date of manufacture" along with the model number.<br><br>You can contact Donna Mojado via email ( <a href="mailto:donna@iuseelite.com">donna@iuseelite.com</a> ).<br><br>Time is running out. 2023 will see the end of the warranty period.  | Mike Carpenter    | 1-10-23  |
| DDC Electric Supply<br>Santa Ana   | 714-462-5000 | We live in a Jasmine Model 12...and had to replace around 5 of the bulbs since moving in. The replacement bulb is:<br>Elite RL528 5" LED Reflector Recessed Retrofit - 950 Lumens 3000K<br>We purchased them at DDC Electric Supply, Inc. for \$14.99 each. You can also purchase them online but they can be twice as much.<br>Although you will need to replace the entire outer fixture and not just the light bulb, the process is relatively simple.                    | Grant Uehara      | 3-26-21  |
| Paul's Electrical Supply<br>10621 Bloomfield St<br>Los Alamitos  | 714-654-2982 | I am in Bougainvillea model 2 but I can share that I was able to source replacement bulbs for this model<br>Elite R528-950L-DIMTR-120-30K-90-W-WH  | Virginia Hough    | 3-21     |
| <b>16 - CHANDELIER CLEANING SERVICE</b>  |              |  |                   |          |
| Witherspoon Chandelier<br>Cleaning<br>15813 Ellington Way<br>Chino Hills, CA 91709<br><br><a href="mailto:info@witherspoonchandeliercleaning.com">info@witherspoonchandeliercleaning.com</a> | 866-610-5496 | I recently had my chandeliers cleaned by this company and they were fantastic.   | Sandy Chilleme    | 1-13-23  |
| <b>17 - CHIROPRACTOR</b>   |              |  |                   |          |
| Scott Davis<br>4012 Katella Ave Suite 101<br>Los Alamitos<br><br><a href="https://scottdavischiro.com/">https://scottdavischiro.com/</a>   |              | Scott Davis, very happy with his service   | Paul Cecil        | 4-12-24  |
| Dr. Roehenmacher<br>4152 Katella Suite 102<br>Los Alamitos   | 562-598-9609 | I've been going to him for years.  | Armando Sepulveda | 4-12-24  |
| <b>18 - CHRISTMAS LIGHTS INSTALLATION</b>  |              |  |                   |          |
| Enrique  | 702-619-3373 |  | P. Tio            | 11-22-21 |

| <b>19 - CLEANERS &amp; ALTERATIONS</b>   |  |   |  |                                |
|--|--|---|--|--------------------------------|
| Daylight Cleaners & Alterations  |  | We highly recommend Daylight Cleaners & Alterations, Cypress which is nearby on Cerritos Ave. & Valley View intersection in the small Cypress Post Office plaza. Jessica the owner is an expert alteration lady. And the prices there for alteration & cleaning is very reasonable. |  | Mary Chen 7-25-22              |
| <b>20 - CLOTHES DRYER VENT CLEANING</b>  |  |   |  |                                |
| ABC Duct Cleaning<br>111 W. Elm St. #413<br>Anaheim, CA 92805<br>(Juan Moreno)                   |  | 714-253-9515  | A Model 4 home like ours recently experienced a fire in the dryer vent. Our model home has an interior laundry room where the dryer duct travels upwards making 2 jogs before a long run to the roof.<br>The technician turned on our dryer and went on the roof inserting a thin vacuum hose down the vent and a great deal of lint came out onto the roof.<br>This info is shared to alert the community to the potential for a fire if the vents are not annually maintained. Installing a booster fan in the duct to push lint upwards was NOT recommended by the tech because the lint gets clogged in the fan blades.  | Wes and Linda Wong 8-17-23     |
| Eddi Laban<br><a href="mailto:mrfloodplus@gmail.com">mrfloodplus@gmail.com</a>                   |  | 602-800-3850  | My notes from my prior Huntington Beach home show that in September of 2019 a Mr. Eddi Laban "licensed bonded insured" (per his business card) ...came to my home and cleaned out my dryer hose at a cost of \$100.00. (This was an "add on" to some rug cleaning, so the price quote may be higher for just the dryer work.) I say "hose" in referring to the ductwork which leads from the back of the dryer to the vent access to the outside of the house. I watched Mr Laban work and he definitely had the right equipment as he got a whole bunch of junk out of there. Mr. Laban told me that he is only in southern California from May-Sept. I just now called Eddi, (8/2/21). He is still in business, happy to take work in Cypress. | Doug Brannan 8-2-21            |
| <i>(Also see Laurie Post's comments under S.P. Appliance (Appliance Repair))</i>                 |  |   |  |                                |
| <b>21 - COMPUTERS / ELECTRONICS / SMART HOME DEVICES</b>   |  |   |  |                                |
| Greg Harnden<br><a href="https://www.gptscomputers.com/">https://<br/>www.gptscomputers.com/</a> |  | 714)-995-1347   | Dee Grasmeyer has used him personally and for business for many years. He has been my IT guy for over 10 years. He is local, Cypress. He comes to your home. He takes the computer if it needs shop work. He will transfer all data on to a new disk or a new computer. He has helped me over the phone for some email problems. He has even fixed a problem remotely (taking control of my computer) when I called him (no charge!). His prices are reasonable. Best of all he is nice, smart, and honest.  | Russ Hoekman 7-12-21           |
| Paul Cecil<br>(Resident of Flora Park)   |  | 949-521-3088  | Services Offered:<br>Installation of new hardware, printers, and scanners. Advisory service for purchase & configuration of new computers. Installation of Anti-virus, productivity software (Word, Excel, etc...). Configuration of networks including wired and wireless, routers, access points. Set up of electronics: TV, sound systems (wired/wireless), Roku, and other streaming devices.<br><br>He is nice and very knowledgeable about this stuff. He is a resident here too.  | Mimi Tumang 7-27-21<br>7-28-21 |



|  |                        |  |                       |         |
|--|------------------------|--|-----------------------|---------|
| Control My AV<br>(Josue Mejia)<br><a href="mailto:josue.mejia@controlmyav.com">josue.mejia@controlmyav.com</a> | 714-487-1020<br>(cell) | Control My AV focuses on facilitating the use of Modern Smart Devices around the Home - video doorbell, Amazon / Alexa, Google / Home, Sonos music, myQ garage door openers, alarm systems, surveillance / camera systems, Wi-Fi systems, home theaters, Smart TVs, smart lighting, IT / Network Services, etc.<br>Josue and I partnered to plan and implement my home's A/V-Home Theater involving our 22' high ceiling. This was no simple assignment - Josue joined me in this very challenging effort toward a very successful implementation. | Raj Dhir              | 8-8-21  |
| <b>22 - DENTIST (NEAR OVATION)</b>   |                        |  |                       |         |
| Caldwell Dental  |                        | Next to fire station behind the race track   | Lisa Chanman          | 6-27-22 |
| Dr. Kuo  | 714-952-2156           | Corner of Ball Rd and Walker near 99 cents store   | Julita Norita         | 6-27-22 |
| William Poe, DDS<br>4012 Katella Ave<br>Los Alamitos   | 562-594-5067           | After moving from Irvine to Seal Beach in 2001, Bill has been our family's dentist for 21 years. I've known him since he was in high school, as he played football for my husband who was a coach at Los Alamitos HS. He's 5 minutes from here at the corner of Katella and Bloomfield.  | Carol Brody           | 6-27-22 |
| Vivian Yin, DDS<br>Center Plaza Dentistry<br>10688 Los Alamitos Blvd<br>Los Alamitos                           |                        |  | Kathy Rutt            | 6-27-22 |
| Dr. Daniel Feldman<br>2700 N Bellflower Blvd, Suite 117<br>Long Beach  | 562-938-7700           | According to Google this is a 12 minute drive. I used Daniel's father for many many years and now that he has passed away he has left his practice to his very accomplished, calm young son a very fine dentist is taking care of me now. If you do make an appointment with Dr. Daniel Feldman please tell him that Bobbi Gershon recommended him thank you.  | Bobbi Gershon         | 6-27-22 |
| Kerry Hahn<br>Los Alamitos Dental Care<br>3551 Farquhar Avenue, Unit 102, Los Alamitos 90720                   |                        |  | Al Warot              | 6-27-22 |
| Dr. Scalas<br>Bloomfield Dental<br>9201 Bloomfield Avenue<br>Cypress 90630                                     | 714-827-4990           | We have been going to Bloomfield Dental for over 40 years. Dr. Scalas took over the practice about 5 years ago. It's a very pleasant office with friendly staff. Treatment rooms overlook a large koi pond! The care is excellent, too. They're located on Bloomfield between Orange and Lincoln.  | Jim & Karen Nerrie    | 6-27-22 |
| Hatem Abdelhadi DDS<br>3532 Howard Avenue<br>Los Alamitos 90720  | 562-493-1421           | My dentist Dr. Hatem Abdelhadi DDS is outstanding.   | Armando Sepulveda     | 7-3-22  |
| Tri-City Dental Care Of Cerritos<br>18822 Palo verde Avenue<br>Cerritos, CA 90703                              | 562-920-1731           | This dental practice is very up to date with equipment and services and is run by our own Phil Jen Kin and Shirley Jen Kin ( Flora Park residents). Their offices are a 12 minute drive from here.<br>Homepage is <a href="http://cosmeticdentistcerritos.com">http://cosmeticdentistcerritos.com</a>  | Tom Damask            | 7-20-22 |
| <b>23 - DOG/HOUSE SITTER</b>   |                        |  |                       |         |
| Elise Burlace  | 714-812-2212           | My gal is Elise Burlace. College grad. Pet/house/Senior sitter. Lives in Buena Park. She is doing some house sitting for me in October.  | Jackie Tsujimoto Fong | 9-25-21 |

|   |              |  |                          |          |
|---|--------------|--|--------------------------|----------|
| Kristin Tsujimoto   | 714-713-7456 | One-time, Seasonal and year-round services. Kristin is my daughter, very reliable and has enjoyed doing this part-time with family and friends dogs and cats for several years. She is experienced with small and large dogs, senior pets, and multiple pet homes. Her rates begin with walks/drop-ins starting at \$15/\$25 depending on the need. Housesitting rates are generally \$65-\$90 per day; negotiable based on timeframe and services requested. Kristin is a senior at CSULB and lives close by in Artesia. She can be reached at 714/713-7456 via text for interviews and appointments. | Jackie Tsujimoto<br>Fong | 12-4-22  |
| <b>24 - DRAWER PULLOUTS</b>   |              |  |                          |          |
| Rollouts Quick, Inc.<br>11430 Knott Street<br>Garden Grove<br><br>(Eric Hakanson or Logan)<br><i>email:</i><br><a href="mailto:erichakanson@mac.com">erichakanson@mac.com</a> | 714-600-9070 | They are phenomenal in their customer service and pricing! We couldn't be happier  | Kathy and Paul Berlin    | 3-30-21  |
|   |              | We used <a href="http://rolloutsquick.com">rolloutsquick.com</a> They did a great job and at a competitive price.  | Ken G.                   | 3-7-21   |
|   |              | A+ grade   | Linda Merrill            | 7-23-21  |
| <b>25 - EAR NOSE &amp; THROAT DOCTOR (NEAR OVATION)</b>   |              |  |                          |          |
| Dr. Michael Kim<br>3801 Katella Ave, Ste 414<br>Los Alamitos  | 562-430-6065 | right up the street before Los Al Hospital   | Lisa Chapman             | 6-27-22  |
| Sidney Fishman MD<br>Los Al   |              |  | Richard Locklin          | 6-27-22  |
| <b>26 - ELECTRICIAN</b>   |              |  |                          |          |
| Eric Van Duyn<br>Mid Cities Electric<br>17117 Roseton<br>Artesia  | 562-774-7934 | Eric runs the residential side of Mid Cities Electric, which has been around since 1985. He has done work for Susan Sprague and Dee Grasmeyer too. If you look them up on Yelp, they are highly rated. He's very prompt, fair, neat, and courteous.  | Anne Fromhertz           | 9-13-21  |
| Adrian Ledesma  | 562-235-1918 | I have an excellent electrician. I used him to install a light fixture and two ceiling fans in my home here on Pueblo Ct. He also worked for us with several projects in the home that I lived in prior to moving here. If you do call him, it is fine if you tell him that Bobbi Gershon recommended him.   | Bobbi Gershon            | 10-30-21 |
| Antonio Garrido   | 562-400-7128 | Antonio Garrido is an excellent electrician who has done much for me at my office in Cerritos, income property, and the same for my two business partners. I think I put him on the referral list as a contractor, which he is.  | Phil Jen Kin             | 10-30-21 |
| Anulfo Rodriguez  | 714-943-9002 | Electricians. FABULOUS   | Marilyn York Reames      | 10-30-21 |
| Daniel Hernandez  | 714-727-5253 | Both have done jobs for me.  |                          |          |
| Daniel  | 714-727-5253 | We used an electrician named Daniel after moving here. Daniel was reasonably priced and did excellent work. He was also one of the lead electricians for our development so he is familiar with the wiring.  | Grant Uehara             | 10-30-21 |

|   |  |  |                    |          |
|---|--|--|--------------------|----------|
| Edgar Valero  | 559-779-8486                           | We have used Edgar Valero in our home with excellent results. He did much of the original wiring in our homes during initial construction.   | Tom Damask         | 10-30-21 |
| George  | 626-825-0579                           | I have an electrician that I have used for years I am very satisfied with his work use my name Bruce as a referral I think you'll be very happy with his work.   | Bruce Koenig       | 10-30-21 |
| Leone Electric  | 562-795-5754                           | I've used Leone Electric twice now and they have been on time, efficient and reasonably priced as electricians go.   | Barbara Kahn       | 10-30-21 |
| Marty Hutchinson<br>Cypress, CA   | 310-600-6632                           | Marty is an excellent electrician. He did a great job of installing fans and light fixtures for me.  | Nancy<br>Weinrich  | 10-17-22 |
| <b>27 - ELEVATOR FOR HOME</b>   |  |  |                    |          |
| Alfredo Ingrassia<br><a href="http://nvelevators.com">nvelevators.com</a>   | 562-244-8244                           | Alfredo has installed many units in the Naples area. His workmanship is impeccable, prices are affordable, product is beautiful, and personality is extremely friendly.  | Ron<br>Glassman    | 6-28-23  |
| <b>28 - EPOXY FLOOR COATING</b>   |  |  |                    |          |
| Complete Vision Flooring, Inc.<br>in Tustin<br>(Curtis D. O'Neal)<br><a href="mailto:curtisdoneil@sbcglobal.net">curtisdoneil@sbcglobal.net</a> | 714-734-7880<br>949-510-3314<br>(cell) | Good flooring job, on schedule, provides a professional contract, reliable company. I actually used this company in 2016 for an epoxy floor at my prior H.B. home. I was satisfied then, and again satisfied. I am happy to show the flooring to my Flora Park neighbors. You are free to call at 714/ 287-7123 or email: <a href="mailto:DouglasDBrannan@Gmail.com">DouglasDBrannan@Gmail.com</a> | Douglas<br>Brannan | 3-4-22   |
| <b>29 - EV CAR CHARGER</b>  |  |  |                    |          |
| A-EV Installs   | 949-469-4443                           | We have used the company A-EV Installs, for installs on 2 different homes. They are licensed and they were on a list of installers provided by the company we purchased the charger from. Installation price for the Fora Park home should be less than \$365. \$365 paid to A-EV Installs included other work they did for us at the same time.   | Michele Dow        | 10-5-21  |
| Mid City Electric   | 562-402-8833                           | We paid approx \$400 and they put in the 240 amp and we had to provide the charger. We have used them for years and have never been disappointed.  | Nancy Hovey        | 10-6-21  |
| Costco (charger only)   |  | I just bought the ev charger at Costco for about \$350 and it cost about \$500 to get the 240 volt installed . My car is a Hyundai EV so not sure what a Tesla charger costs. Very happy with it so far.   | Mary<br>Schewatz   | 10-5-21  |
| <b>30 - FLOORING</b>  |  |  |                    |          |
| Michael's Carpet<br>9005 Adams Ave @ Magnolia<br>Huntington Beach 92646   | 714-962-6569                           | He has done several homes of mine. Excellent service and reasonable prices. I've had wood floors ,vinyl and carpeting done by him. I referred him to many friends and family.  | Ron Zehner         | 4-6-22   |
| Belmont Carpeting and<br>Flooring   |  | We were very happy with Belmont Carpeting and Flooring. Randy was our salesperson. They removed carpeting and replaced it with vinyl plank to match our existing floor. Looks great. Linda Albertson used them also and was pleased as well. Price was fair .  | Lee Korich         | 4-6-22   |
| B & B Carpets<br>5626 Corporate Avenue<br>Cypress   | 562-456-3358                           | I used B & B Carpets to change my stairs from carpet to my LVT. They did a good job and cleaned up everything. Located off of Walker and Katella, east of Costco. Ask for Bob and mention I referred you.  | Cynthia<br>Edwards | 4-7-22   |

|  |  |  |                |         |
|--|--|--|----------------|---------|
| Carpet and Flooring<br>10831 Los Alamitos Blvd<br>(Bixby Plaza) Los Alamitos | 562-493-3678                                   | 3 years ago, 4 months after we moved in, we had "Carpets and Flooring" in Los Alamitos remove carpeting and replaced with vinyl flooring and integrated it to existing flooring in our kitchen/family room. Don't know if they are the least expensive but crew did a great job. Ask for Cheryl/free estimates.  | Moe Lee        | 4-6-22  |
| Marquez Floors<br>16182 Gothard Street<br>Huntington Beach                   |  | I used Marquez Floors. My friends used them as well, and we're both as happy as can be.  | Sue Duits      | 4-6-22  |
| <b>31 - FRONT DOOR PAINT BLISTER REPAIR</b>                                  |  |  |                |         |
| Albert Castillo  | 714-812-9526                                   | Wesley Wong has identified Albert, a painter, and an Edward Dunn paint product that is specifically formulated to work with a fiberglass door. Cost of the repair is about \$250.<br><br>Builder failed to use the proper type of primer that would prevent the heat build up in the door from causing the top coat to separate due to an outgassing created as a result of the chemicals and heat combination that caused the blisters.<br><br>Albert is not associated with the builder. And as many of you know, the builder has failed to resolve the problem with the painting Contractor that they currently have. Wesley's store has been refinished now for several months but has yet to be exposed to the heat of the summer. We are feeling pretty confident that the Edward Dunn product. We'll need the challenge, however, time will tell. | Mike Carpenter | 6-8-24  |
| <b>32 - FURNITURE REUPHOLSTERY (IN HOME)</b>                                 |  |  |                |         |
| Wahl's<br>on Bloomfield  |  | They have done many items for me in the past. I do not know if they would actually work in your home. Give them a call and ask.  | Bobbi Gershon  | 5-3-22  |
| Loney Anderson   |  | Loney Anderson, based in Signal Hill, has reupholstered numerous items for us and recently replaced the foam in our sofa cushions. He has come to our home in Ovation on several occasions. We have always been pleased with his service.  | Al Warot       | 5-3-22  |
| <b>33 - GARAGE DOOR REPAIR</b>   |  |  |                |         |
| Anthony's Discount Garage<br>Door Service                                    | 714-624-6197                                   | [Garage Door Opener problem] I talked to several garage door repair people, they just wanted to schedule an appointment without a ballpark quote, some even set the schedule on their own. Fortunately, I found one man who asked me what the symptom was and gave me quite a few hints to look at, followed his advices and found it was safety eye issue, meaning one of the safety eye was mis-aligned for some reason. These days, it is really hard to see this kind of person. Highly recommend this person...   | Eugene Kim     | 8-9-21  |
| Landmark Garage Doors<br>(Justin Teesdale)                                   | 714-356-7206<br>cell<br>714-680-0795<br>office | I had them come service and adjust our door and replace the rollers with the premium ones. It made the door a lot quieter. They (Justin) were very knowledgeable and friendly and their pricing was very reasonable.   | Kevin Davis    | 2-7-22  |
| <b>34 - GARDENER</b>   |  |  |                |         |
| Enrique  | 702-619-3373                                   | Ovation's gardener, Enrique, informed me that on the weekends he is self-employed. He indicated that he maintains about 10 homes at O.   | Ron Glassman   | 8-30-21 |
|  |  |  | Raj Dhir       | 1-17-22 |
|  |  | I hire Enrique from the old gardeners. He does fantastic work for me.  | Linda Merrill  | 1-17-22 |

|  |                |   |                 |         |
|--|----------------|---|-----------------|---------|
| Miguel Selva   | 714-612-4017   | He is very knowledgeable about trees, plants, etc.  | Linda Albertson | 1-17-22 |
| "Smith "   |                | I would recommend "Smith ". He is one of our current new landscapers and speaks good English. They are onsite Tuesday through Friday and he works independently on the weekends.  | Jim Breslauer   | 1-17-22 |
| <b>35 - GLASS CUTTER</b>   |                |   |                 |         |
| Sunrise Glass<br>10861 Los Alamitos Blvd<br>Los Alamitos   | 562-493-3528   | I used Sunrise Glass for my dining room table and a small round coffee table -- they did a good job and were reasonably quick - cost depends on size of glass and thickness   | Virginia Hough  | 8-10-21 |
|  |                | Glass Cutter that I used to cover my Dining table.  | Mimi Tumang     | 8-10-21 |
|  |                | Small shop.I had glass shelves made & they did a really good job.   | Cynthia Edwards | 8-10-21 |
| Hal's Glass Corporation<br>9648 Artesia Blvd<br>Bellflower                                       | 562-866-7047   | They cut glass to place on our chest. They installed glass and glass door in our bathroom in Cerritos.  | Philip Jen Kin  | 8-11-21 |
| <b>36 - GRAB BARS</b>  |                |   |                 |         |
| Titan Grab Bars<br>(Jerod Bolohan)<br><a href="mailto:jbolohan@gmail.com">jbolohan@gmail.com</a> | 714-337-3112   | They did a great job placing grab bars in our master shower.  | Josy Inouye     | 5-1-23  |
| <b>37 - HAIRSTYLIST</b>  |                |   |                 |         |
| Hair Styles by Tammy<br>5078 Katella (opposite racetrack)  | 818-300-8178   | I highly recommend Hair Styles by Tammy. Walk-in or call (preferred). Tell her Ron sent you.  | Ron Glassman    | 9-3-21  |
| <b>38 - HANDYMAN</b>   |                |   |                 |         |
| Mike Carpenter<br>(Ovation resident)   | 562-972-7758   | Currently providing the following service for ovation homeowners. Water heater De-scaling and filter replacement. - Fire suppression system purge, - Fire detection batteries change out, - HVAC filter replacements, - upgrade trash box with soft close sliders, - install garbage disposal counter top air switch, - inspect and Lubricate garage door. Small projects will be considered. \$30 hourly rate. |                 | 7-27-21 |
| Sergio Canacazco   | 323-928-1836   |   |                 |         |
| John Cole  | (310) 480-4738 | He is reliable and arrives at the scheduled time; works very fast; does electrical, plumbing, wood repairs. Charge: \$55 hour.  |                 |         |
| Jame Perez   | 562-286-4080   |   |                 |         |
| Korean Handyman -<br>Woo Soo   | 714-329-1334   |   |                 |         |
| Antonio Garrido<br><i>(Also listed under Remodel/<br/>Contractor &amp; Electrician)</i>          | 562-400-7128   | I have used his services for remodels, repairs, installations, etc. I have known him for at least 20 years. He has done much work for my business partners also with income properties.   | Phil Jen Kin    | 9-7-21  |

| <b>39 - HOME ALARM</b>   |              |   |                  |          |
|--|--------------|---|------------------|----------|
| ADT  |              | I had ADT and have no complaints. If you watch for their specials - it was free installation and \$60 monthly which included three alarm pads in the house and two cameras out in the patio - and all windows and doors wired - have to watch for the specials!   | Virginia Hough   | 4-6-21   |
| <b>40 - HOME INSURANCE CARRIER</b>   |              |   |                  |          |
| Connect from Costco  |              | I used Connect from Costco for auto and home insurance.   | Ron Glassman     | 3-19-24  |
| <b>41 - HOUSE PAINTER</b>  |              |   |                  |          |
| Sol Painting Custom Service (Fidel Barraza)  | 714-815-1517 | We have used [this] painter for over 25 years.  | Barbara Lamberth | 10-9-21  |
| Victor Muro  | 714-390-1071 |   | Mike Carpenter   | 10-9-21  |
| Frank Ruiz   | 714-315-1135 | I have use Frank over 20 years at my home in Long Beach and at the come Signs and services Co. Just Awesome Frank Ruiz, He lives in Anaheim. He has done some painting in our home here   | Jake DeRuyter    | 10-11-21 |
| Color Paint (Mike)   | 562-755-9721 | We've used Color Paint as our painter for many years now and recommend you give Mike a call.  | Grant Uehara     | 10-11-21 |
| Jorge Martinez   | 714-277-2876 | Many homeowners are looking for a painter that can do small jobs. I believe I may have come across someone who fits the bill. They do drywall, drywall repair, Interior and exterior painting.  | Mike Carpenter   | 2-20-22  |
| <b>42 - HOUSEKEEPER</b>  |              |   |                  |          |
| Gina Barboca   | 562-706-9819 | I highly recommend Gina Barboca. My friends and I have had Gina's services for over 10 years. She is efficient, thorough, energetic, reliable and very reasonable priced. Gina and her crew of two cleans cleans my one story in 1 1/2 hours. She certainly is available for a free estimate. Mention that Ron gave you her number. | Ron Glassman     | 4-14-22  |
| CaliSpark (Andreia Felix)  | 973-510-8435 | My housekeepers are great! Husband and wife team. Use my name.  | Barbara Kahn     | 4-12-22  |
| <b>43 - HVAC (HEATING, VENTILATION &amp; AIR CONDITIONING) SYSTEM</b>  |              |   |                  |          |
| West Coast Energy<br>1180 N. Fountain Way<br>Anaheim<br><a href="http://www.wcenergy.com">www.wcenergy.com</a> . | 800-499-5391 | Used West Coast Energy to perform annual HVAC tune-up. Highly recommended by my brother who lives in Cypress and has used their HVAC services for many years. Very professional, friendly, and thorough.  | Susan Kadomatsu  | 9-12-21  |
| <b>44 - INCOME TAX ACCOUNTANT (LOCAL)</b>  |              |   |                  |          |
| H&R Block  |              | As a tax preparer for H&R Block for 20 years I would recommend them. The closest office is on Seal Beach Blvd.  | Ron Glassman     | 12-15-23 |

|   |                                  |  |                    |          |
|---|----------------------------------|--|--------------------|----------|
| Stephen M. Fifield<br>11021 Winners Circle<br>Los Alamitos, CA 90720<br><a href="mailto:steve@myfjcpa.com">steve@myfjcpa.com</a>                                      | (714) 995-3020<br>(714) 608-8920 | We have used Steve Fifield since 2019 when we moved here to Flora Park.<br>He is an excellent tax accountant and is skilled in small business tax preparation as well.   | Tom Damask         | 12-16-23 |
| Don Hudzeitz  |                                  | Don Hudzeitz on Katella right across from Cottonwood Church does good job with taxes--<br>been doing mine for over 20 years!   | Margaret<br>Faux   | 12-16-23 |
| Murphy, Murphy & Murphy   |                                  | Murphy, Murphy & Murphy on Katella   | Michelle<br>Barker | 12-16-23 |
| <b>45 - KITCHEN COUNTERTOP/BACKSPLASH REPLACEMENT</b>   |                                  |  |                    |          |
| Peter Dean  | 714-878-6041                     | [Cost] Depends on what floorplan and what materials they want. I have a plan 5 and I had<br>a quote of \$900 for my backsplash, replacing it with a plainer subway tile and including the<br>Schluter system   | Sue Duits          | 8-6-21   |
| <b>46 - LANDSCAPE</b>   |                                  |  |                    |          |
| Jay Boyer landscaping &<br>concrete work  | 714-522-1187                     | I did use Jay Boyer to do my backyard and hardscape work. He is a true gem! I highly<br>recommend him. He also did several of my neighbors on Pueblo Court. All of the yards are<br>different according to the wants and needs of my neighbors.  | Bobbi<br>Gershon   | 7-26-21  |
| HongHai Landscape<br><a href="mailto:danieldeng0813@hotmail.com">danieldeng0813@hotmail.com</a>   | 626-650-6651                     | Foreman speaks English   |                    |          |
| Gill Hardscape, Inc.<br>201 College Park Dr<br>Seal Beach, CA 90740<br>(Brad or Scott Gill)<br><a href="mailto:gillhardscape1@yahoo.com">gillhardscape1@yahoo.com</a> | 562-276-8910                     | They did a paver installation for us that turned out very nice and their pricing was very<br>competitive. At first we contacted Jay Boyer and he did come and look at it, but he said he<br>was not interested in the job. We also got a quote from System Pavers but it was very high.  | Kevin Davis        | 2-6-22   |
| Pascual Acosta  | 714-643-4797                     | Pascual does hardscape, irrigation and landscape lighting, as well as rock veneers and tile<br>work. He does high quality work and is detail oriented. As a result, his fees are on the high<br>end, but you pay for what you get.   | Al Warot           | 5-26-22  |
| <b>47 - MEAL PREP SERVICE</b>   |                                  |  |                    |          |
| Chefs for Seniors<br><a href="https://www.facebook.com/ChefsForSeniors/">https://www.facebook.com/<br/>ChefsForSeniors/</a>   |                                  | I hired this company to come into my home and cook wonderful gourmet meals for me.<br>They do the shopping, bring all their own cooking equipment and clean the kitchen when<br>finished. Some of the meals are in the refrigerator and the others in the freezer. All labeled<br>and easy to reheat. I'm excited to not have to cook for myself and have healthy meals. The<br>price is very reasonable. It is customizable to your needs.<br><br>I have some brochures I can leave on my front porch if anyone calls me and would like one | Linda Merrill      | 6-30-22  |
|   |                                  | Video of Chef Jackie from Chef for seniors & what she cooked for me for 2 weeks. (Select<br>Download if it shows it is still processing...)<br><br><a href="https://drive.google.com/file/d/13U3UasjDOCBq5QJk8yNAwIN-ZYDelslo/view?usp=sharing">https://drive.google.com/file/d/13U3UasjDOCBq5QJk8yNAwIN-ZYDelslo/view?<br/>usp=sharing</a>  | Linda Merrill      | 8-31-22  |
|   |                                  | She was really nice and knowledgeable.   | Bob Blum           | 8-31-22  |

| <b>48 - MEDICAL ALERT DEVICE</b>  |                            |  |                   |         |
|---|----------------------------|--|-------------------|---------|
| Costco  |                            | <p>I have used the medical Alert System called: MEDICAL GUARDIAN for over two years. My son is an attorney and he researched several companies.</p> <p>We chose this company for several reasons. First, it is sold via COSTCO. You know if COSTCO stands behind this service, it is reliable. Second, this device has fall detection. Third, you are not locked into a contract. The FIRST ALERT company that we used prior to Medical GUARDIAN locked us into a one-year contract. We had to have our physical write a letter to release us.</p> <p>If anyone would like to stop by and see the setup, that will be fine with me. Contact Ron and let him know so I can expect you. I seem to remember that I might receive a free month of service if I refer a client. I am not at all worried about claiming that. Just be aware that I have used this company and the service is excellent when you need it.</p>   | Bobbi Gershon     | 2-6-22  |
| <b>49 - MOVERS (LOCAL)</b>  |                            |  |                   |         |
| Airborne Moving Company<br>200 Spectrum Center Dr. #300<br>Irvine, Ca 92618<br><br><a href="mailto:info@airbornemovingcompany.com">info@airbornemovingcompany.com</a> | 949-800-7952<br>(Jennifer) | <p>I hired a local mover to move here from Huntington Beach in September of 2020. My wife (Li) and I moved into one of the last three houses built, so a later arrival than most. I was pleased with the mover which I used.</p> <p>Cost at that time, likely higher now (of course). 3 movers + truck at \$125 p/hr; 4 movers + truck at \$155 p/hr. In addition to these charges is a \$4.00 per mile charge between each of the different homes. This is a one-way charge. The men worked hard, took only a couple of short breaks, plus maybe one-half hour for lunch. I thought the price was fair and did not quibble with them over the breaks but you might inquire about that before making a hiring decision. The men used proper padding, were careful with the furniture. One of the men took apart a bed and large table, and then reassembled at the new house. This was part of the package, no extra cost. As I remember the whole move with three men was six hours. I did not bring appliances and gave a lot of furniture to my son, so maybe more time will be necessary for you. If you research this company you will find at least one negative review. I cannot speak to that, my experience was positive.</p> | Doug Brannan      | 5-19-22 |
| Jim's Moving  | 657-210-2983               | My family and I have used Jim's Moving, ie Gaspar, many, many times. Gaspar has moved me 2 or 3 times and both of my sons. His prices are reasonable and my first move, Gaspar and his crew totally packed me up, lock, stock and barrel. I trusted them and they moved me again and both of my sons, on separate occasions. We have referred them to others and we were referred to him. He is pretty much a local company.   | Violet Hovakimian | 5-20-22 |
| Movin' On   | 714-826-7777               | These people are VERY GOOD and VERY REASONABLE.  | Carol Brody       | 5-19-22 |
| <b>50 - NOTARY PUBLIC</b>   |                            |  |                   |         |
| Glenda in Team Chamberlain<br>RE Agents<br>11292 Los Alamitos Blvd,<br>near Vons  | 562-596-8755               |  |                   |         |



| <b>51 - ORTHOPEDIC PHYSICIAN (KNEE)</b>  |              |  |                   |         |
|--|--------------|--|-------------------|---------|
| Andrew Yun, M.D.<br>Santa Monica   |              | He's not "local" per se, but Andrew Yun did my best friend's knee replacement (one of the worst he's seen). She is a med mal defense lawyer and researched all the experienced docs who do this. He came up as "the guy" and has treated many professional athletes and takes medicare I think. Of course, you need to do your own diligence and be comfortable with the doctor after checking it out yourself, but here is his practice group info: <a href="https://totaljoints.net/">https://totaljoints.net/</a> | Mary Lee Wegner   | 1-7-24  |
|  |              | Kerlan Jobe group also treats knee and other issues for professional athletes and others, is affiliated with Cedars and has an office on Katella in Anaheim. They refer knee replacement candidates to Yun sometimes and treated my friend (with shots etc.) before it got to the point she needed replacement: <a href="https://kerlanjobe.org/">https://kerlanjobe.org/</a>  |                   |         |
| William Warden, M.D.<br>2760 Atlantic Avenue<br>Long Beach 90806   | 562-424-6666 | I have been seeing Dr. William Warden for years. He is part of Memorial Orthopaedic Group. His facility is directly across the street from Long Beach Memorial Hospital. Happy to talk to anyone about questions you might have about Dr. Warden.  | Armando Sepulveda | 1-7-24  |
| Duke Anh, M.D.<br>3700 Katella #C<br>Los Alamitos 90720  | 562-583-2250 | I can't say enough positive things about Dr Ahn. Several of my friends also have great experience.   | Linda Merrill     | 1-7-24  |
| Albert Tsai, M.D.<br><a href="https://www.memorialorthopaedic.com/provider/albert-m-tsai-md">https://www.memorialorthopaedic.com/provider/albert-m-tsai-md</a>       |              | Dr Tsai at LB Memorial is rated a 5 star and diagnosed my knee pain as actually bone on bone hip issue.  | Pamela Mack       | 1-8-24  |
| Steven Yang, M.D.<br><a href="https://www.ucihealth.org/find-a-doctor/y/steven-yang">https://www.ucihealth.org/find-a-doctor/y/steven-yang</a>                       |              | 2 friends and my older sister have all had hip replacement surgeries at UCI and one of friends just did her 2nd hip replacement - all were successful by Dr Steven Yang  | Pamela Mack       | 1-8-24  |
| Peter Kurweil, M.D.<br>Long Beach  | 562-424-6666 | I had my left knee replaced last September and in February I am having my right knee replaced. My doctor is Peter Kurweil with Memorial Orthopaedic Surgeons on Atlantic in Long Beach.  | Cynthia Edwards   | 1-8-24  |
| <b>52 - PATIO HEATER</b>   |              |  |                   |         |
| Rad-Tech Electric Infra-red Heaters<br><a href="https://radtec.net/online-store/ols/products/e32rw-wifi">https://radtec.net/online-store/ols/products/e32rw-wifi</a> |              |  | Tom Damask        | 5-1-22  |
| <b>53 - PHYSICAL THERAPIST</b>   |              | (562) 583-2250   |                   |         |
| California Rehabilitation and Sports Therapy<br>(Kurt Nofziger PT,MPT)<br><a href="mailto:knofziger@pmpt.com">knofziger@pmpt.com</a>                                 | 657-213-8687 | They are located south of Ovation steps away, and the P.T's are knowledgable, all you have to do is make an appointment and walk next door.  | Steve Inouye      | 5-1-23  |
| <b>54 - PLUMBER</b>  |              |  |                   |         |
| Family Plumbers<br>3613 Briggeman Dr.<br>Los Alamitos 90720  | 562-431-1960 | I used Family Plumber for a hose bib solder. Free estimates.   | Ron Glassman      | 3-26-21 |

|   |  |  |                 |         |
|---|--|--|-----------------|---------|
| <b>55 - PODIATRIST</b>  |  |  |                 |         |
| Cerritos Foot & Ankle<br>(Shawn Van Enoo, DPM)<br><a href="mailto:cerritosfoot@gmail.com">cerritosfoot@gmail.com</a>  | 562-402-2489                                     | He was a podiatrist who was very knowledgable and caring.  | Josy Inouye     | 5-1-23  |
| <b>56 - RAILINGS (WROUGHT IRON)</b>   |  |  |                 |         |
| Francisco Soto  | 323-841-5484<br>(cell)<br>323-262-1535<br>(home) | I think that we are one of only two Ovation households that have had front entry railings installed. Our railings were fabricated and installed by Francisco Soto, who also handled several projects at our last home. He does excellent work and is reliable and very personable.   | Al Warot        | 7-15-22 |
| <b>57 - REMODEL / CONTRACTOR</b>  |  |  |                 |         |
| Oranje Builders, Inc. Cypress<br>(Scott Vanden Berg)  | 562-373-5142                                     |  |                 |         |
| Antonio Garrido   | 562-400-7128                                     | I have used his services for remodels, repairs, installations, etc. I have known him for at least 20 years. He has done much work for my business partners also with income properties.  | Phil Jen Kin    | 9-7-21  |
| <b>58 - REFRIGERATORS</b>   |  |  |                 |         |
|   |  | I would not recommend a Samsung or Maytag.   | Ron<br>Glassman | 5-23-24 |
| Kitchen French Door   |  | We have a Kitchen Aid French door model with freezer at bottom that has been working perfect since we moved in 2019. (5 years ago)   | Tom Damask      | 5-24-24 |
| <b>59 - ROOFER</b>  |  |  |                 |         |
| GM Roofing<br>Seal Beach  | 562-429-7663                                     | Top Notch Roofers in Huntington Beach  | Ron<br>Glassman | 3-15-23 |
| Leonard Roofing   | 951-506-3811                                     | Leonard Roofing was the original installer and our warranties will remain intact if they do the work. See referral category, "Solar Tube Lighting" for more information on Leonard Roofing.  | Russ<br>Hoekman | 5-13-24 |
| <b>60 - SCREEN DOOR</b>   |  |  |                 |         |
| <a href="http://TMScreenShop.com">TMScreenShop.com</a><br>(Paul)  | 949-510-1502                                     |  |                 |         |
| Screenmobile<br>Bloomfield St, Los Al<br>(Greg Reedy, owner)  | 562-493-8720                                     | Greg has put in two different screen doors for me and though the doors are different they are both high quality. In addition I can say that Greg is a reliable vendor, the delivery estimates were accurate, installation was professionally done. Greg also has a web page at <a href="http://www.screenmobile.com/Longbeach">www.screenmobile.com/Longbeach</a> . I'm fine if an Ovation neighbor ever wishes to stop by and look at my doors (714/ 287-7123 or <a href="mailto:DouglasDBrannan@Gmail.com">DouglasDBrannan@Gmail.com</a> ) | Doug<br>Brannan | 11-9-21 |
| <b>61 - SHOWER DOOR INSTALL</b>   |  |  |                 |         |
| Abraham<br><a href="https://www.yelp.com/biz/vintage-shower-doors-and-more-ontario?utm_source=ishare">https://www.yelp.com/biz/vintage-shower-doors-and-more-ontario?</a><br><a href="https://www.yelp.com/biz/vintage-shower-doors-and-more-ontario?utm_source=ishare">utm_source=ishare</a> | 909-499-9376                                     | I asked our community and Google for shower door installation recommendations. The estimates I received ranged from \$1,225 to \$1,750. Quite a spread. Then I reached out to Gilbert at William Lyons and he suggested I contact the door manufacturer. They said that they do not sell retain but they gave me an installer's contact info.<br><br>For my Plan A he quoted a price of \$800. When I offered to pay in cash he dropped the cost to \$720.   | Ron<br>Glassman | 5-8-21  |

| <b>62 - SOLAR ENERGY SYSTEMS</b>   |                                    |  |                          |          |
|--|------------------------------------|--|--------------------------|----------|
| Solar-360<br>1586 N Batavia Street<br>Orange CA 92867<br><br><a href="https://solar-360.com/">https://solar-360.com/</a>                     | 714-203-2299<br>(Sales)            | Our Solar electric system was installed in June, 2021 by Solar-360. I had interviewed with 5 other providers before picking Solar-360.   | Tom Damask               | 11-10-21 |
|  | 888-688-4946<br>(Customer Service) | They also install backup batteries with your Solar system if desired.<br><br>So far our solar system has been generating more power than we have used during summer months with excess power generating credit with SCE.   |                          |          |
|  |                                    | We have been very pleased with our solar company. We used the same one as the Damask's. Mike Schmel, Orange County Energy Consultant (714-747-8269, <a href="mailto:MikeSchmel@Solar-360.com">MikeSchmel@Solar-360.com</a> )   | Nancy Hovey              | 11-10-21 |
| Solar Optimum<br>614 W. Colorado St.<br>Glendale, CA 91204<br>(Joe Hawley)<br><a href="http://www.solaroptimum.com">www.solaroptimum.com</a> | 818-804-3122<br>800-552-9970       | We too just had solar installed a month ago. I would be happy to advise/consult with any other homeowners ( <a href="mailto:pmcecil@gmail.com">pmcecil@gmail.com</a> or 949-521-3088). Yes, If I refer someone and they choose my installer, I do receive a referral fee.  | Paul Cecil               | 11-11-21 |
| Sunrun Solar<br>(Adam Dake)<br><a href="mailto:adam.dake@sunrun.com">adam.dake@sunrun.com</a>  | 801-390-7652                       | We highly recommend Adam.  | Carolyn & Steve Sollitt  | 11/11/21 |
| <b>63 - SOLAR TUBE LIGHTING</b>  |                                    |  |                          |          |
| Leonard Roofing<br>(Daisy)   | 951-506-3811                       | We had this done in our front entry (Plan 2) and love it! You have to use the company that did our roofs, for warranty reasons.  | Karen Nerrie             | 7-24-21  |
|  |                                    | We added some and used the original WLH roof and solar tube (sun tunnel) installer, Leonard Roofing, Inc. They did a clean, great job.   | Steven Ross & Kitty Shih | 7-24-21  |
|  |                                    | My understanding is that it is important to use the original installation company. Originally the builder indicated that if you used another vendor it would (might?) invalidate the roof warranty.<br>They charge \$950 and it takes them about 3 hours to install. While I feel their price is too high, they did a good job with zero problems.   | Jim Breslauer            | 7-24-21  |
|  |                                    | We had a "Solatube Skylight" (that is the name) installed in our entry way in July, 2019. Plan 12. It really lit up the dark hall entry.<br>The company is "Leonard Roofing Inc." They were also the original installers, so the roof warranty was maintained.<br>First, they have to come out to see if a "sun tunnel" can be installed over the hallway to the roof. There was no problem with our house, however, some others here could not install one in their house where they wanted it. | Russ Hoekman             | 7-24-21  |
| Solar Tube   | 714-706-3841                       |  | Ron Glassman             | 7/26/21  |
| <b>64 - TERMITE &amp; PEST CONTROL</b>   |                                    |  |                          |          |
| Cal Coast Termite & Pest<br><a href="https://calcoasttermite.com/">https://calcoasttermite.com/</a>  | 562-426-3566                       | While cleaning the glass (inside our house) of our Solatube, we unscrewed the decorative ring and found evidence of termites. We had <b>Cal Coast Termite &amp; Pest</b> when we lived in Lakewood; so we called them to do a free inspection. They found live termites and removed and discarded a 2X4X10 CROSS MEMBER (non bearing).The cost was \$325. These termites probably came in the wood during building.  | Russ Hoekman             | 8/30/21  |

|  |              |   |  |                         |
|--|--------------|---|--|-------------------------|
| <b>65 - UPHOLSTERY CLEANER</b>   |              |   |  |                         |
| Tromp's Carpet Cleaner   | 714-839-3522 | I have used Dave Tromp both in my old neighborhood, as well as here.  |  | Sue Duits 4/16/23       |
| <b>66 - VINYL FLOOR BOARD WARRANTY WORK</b>  |              |   |  |                         |
| Interior Logic, Inc.<br>(Doug Smith)<br><a href="mailto:DSmith@ilginc.com">DSmith@ilginc.com</a> |              | Floor board and floor moulding replacement: Will Whitney (Customer Service Rep) at Taylor Morrison pointed Moe to Doug Smith at Interior Logic, Inc., the contractor who installed the flooring for Ovation.  |  | Moe Lee 7/26/21         |
| <b>67 - WHOLEHOUSE FAN (QUIET COOL)</b>  |              |   |  |                         |
| The QuietCool Guys   | 951-977-3267 | The QuietCool Guys was the original installer of the whole house fans in these homes and was notified of a larger-than-normal number of malfunctioning timers reported by residents. The countdown function was not operating and the green light only stayed on for a short period of time. The QC Guys reached out to residents and offered to replace any timer (that had not already been replaced this year) with a new one at no cost to the resident.  |  | 1-26-23                 |
| Mike Carpenter<br>(Ovation resident)<br><br>(also listed under Handyman)                         | 562-972-7758 | Mike was able to resolve the issue with the Quiet Cool system shutting off after just running for 10 seconds. He replaced the system's timer switch and all is well. He was able to find a switch for \$20 online so it was an inexpensive fix.<br><br>[Heard back from Will at Taylor Morrison after Mike's fix] According to Will, the systems were installed by the QC Guys (951-977-3267 <a href="https://wholehousefanexperts.com">https://wholehousefanexperts.com</a> ) and have a 15 year warranty through the manufacturer. A Warranty Request form should be completed.   |  | Grant Uehara 2-2-22     |
|  |              | Quiet Cool 15 year warranty only covers the motor. The cause is the progressive 8 hour timer switch. I have verified through QC that the warranty is one year which obviously has past.<br><br>The switch can be purchased online Amazon for about \$16.00. I do not recommend purchasing the switch from quiet cool as the price will be significantly more. I am currently purchasing a small quantity of the switches to have on hand for those who need replacements.<br><br>Please feel free to contact me <b><i>via text only</i></b> If you need a replacement or have any questions. (Mike prefers to be contacted only by text (562 972 7758), <b>not</b> by calling him or by email.) |  | Mike Carpenter 2-10-22  |
| <b>68 - WINDOW COVERING</b>  |              |   |  |                         |
| ALJ Window Covering<br>(Frances Jimenez)   | 951-241-4984 | (May go by the name ACT Window Covering)  |  |                         |
| <b>69 - WINDOW WASHER</b>  |              |   |  |                         |
| Steven Watson  | 626-494-7446 | Steven worked for the company that had the window cleaning contract with Lyons and Steven was assigned to work here at Ovation. He literally cleaned all the windows for every home prior to move in by the owner. His pricing includes washing windows inside and out, track and screens.  |  | Dennis Hextell 12-22-20 |

|  |              |   |                 |         |
|--|--------------|---|-----------------|---------|
| Ultimate Window Cleaning<br>Greg Hilgen, owner<br><a href="mailto:Greg@ultimatewindowcleaning.com">Greg@ultimatewindowcleaning.com</a> | 714-209-2057 | I have had Greg and his associate, Johnnie Rachels, clean my windows for several years and they have always done a beautiful job.   | Margaret Faux   | 7-10-23 |
| Sparkling Clean Windows<br>Jeff Ray Lic#65616  | 562-789-9976 |   | Concetta Lowery | 8-28-23 |
| <b>70 - WINDOWPANE / SLIDING GLASS DOOR WARRANTY AND REPAIR</b>  |              |   |                 |         |
| Green World Windows  | 909-947-3868 | Windowpane/Sliding Glass Door repair  | Bob Seplak      | 5-17-23 |
|  |              | Warranty: Today we had 6 defective window panes replaced by Green World Windows. The new windows were covered by the warranty but the labor was not. I found out by contacting the Green World office that labor is NOT covered after the first year for home owner replacements. However, the labor will be covered for one year on the replacements should they be found defective. Their warranty statement is misleading in this regard, but they do state that the lifetime labor is at their discretion. In our case the labor was \$250. | Bob Seplak      | 5-17-23 |
|  |              | Warranty: FYI for Non Original Homeowners: Green World Window Company does NOT transfer the window warranty to the second owner of a home. I learned this from Karla at Green World. As a second owner, we have to pay for labor AND the replacement window.  | Linda Wong      | 1-31-24 |

|                           |                |   |              |         |
|---------------------------|----------------|---|--------------|---------|
| <b>71 - MISCELLANEOUS</b> |                | Updated by Susan Kadomatsu  | 9/7/2022     |         |
|                           |                |   |              |         |
|                           | Medical Advice | Medical Advice - Strong and Healthy Heart:<br><a href="https://drive.google.com/file/d/1Yc6Ck-brDS8FKhfSXvuSd3w2RmrP27SO/view?usp=sharing">https://drive.google.com/file/d/1Yc6Ck-brDS8FKhfSXvuSd3w2RmrP27SO/view?usp=sharing</a> | Rosemary Lin | 8-12-22 |